

## ABSTRACT

An order in/out processing system is provided, capable of alleviating burdens of an order receiver and an orderer and improving the physical distribution efficiency when the order receiver receives an order. The order in/out processing system includes an order receiving means 14 used by the order receiver 1 to receive the order from the orderer 3 and to acquire corresponding order data, an ordering means used by the order receiver 1 to make an order to an associate 4 on the basis of the order data, a business plan data acquiring means 16 used by the order receiver to acquire business plan data from the associate 3, an operation means 12 used by the order receiver 1 to calculate an expected time of departure at least from the order data and the business plan data, and a transmission means 15 used by the order receiver 1 to transmit to the orderer the expected time of departure calculated by the operation means.